



MOBILE TICKET GUIDE

Welcome to the Ascension Charity Classic account manager mobile ticket guide. Account Manager gives you the ability to manage your tickets for the Ascension Charity Classic electronically on your phone. This document is a guide of how to manage your tickets on Account Manager.

Table of Contents

Website & Login Information	1
Downloading Mobile Tickets	2 - 3
Transferring Mobile Tickets	4 - 5
Accepting Mobile Tickets	6

If you have any questions throughout the process while using Account Manager, please reach out to our team:

Ticket Office

tickets@ascensioncharityclassic.com

Website & Login Information

To get started, on your cell phone, scan the QR code below to visit:
<https://am.ticketmaster.com/pgaascension>



SCAN ME

1. Click the profile icon in the top, right corner to sign into your account.
2. If this is your first time logging in with Ticketmaster, please click “New to Ticketmaster? Sign Up”
 - If you have an existing account with the email associated with your tickets, please sign in and skip step 3.
3. Follow the prompts to create an account.



Welcome to The Ascension Charity Classic Account Manager page!

We are counting down the days until the tournament begins. Make sure you are ready and purchase all the tickets you need in advance of the event. Manage your tickets by signing into your account.

2. Sign In to Ascension Charity Classic

Powered by *ticketmaster*

Important Account Update

You can now use the same email and password for both your Ascension Charity Classic ticket account and your Ticketmaster account.

Ascension Charity Classic ticket holder? Use your existing email to sign in and update your password if prompted.

New here? Use your Ticketmaster email and password.

[Learn More](#)

Email Address

Password

Remember Email [Forgot Password?](#)

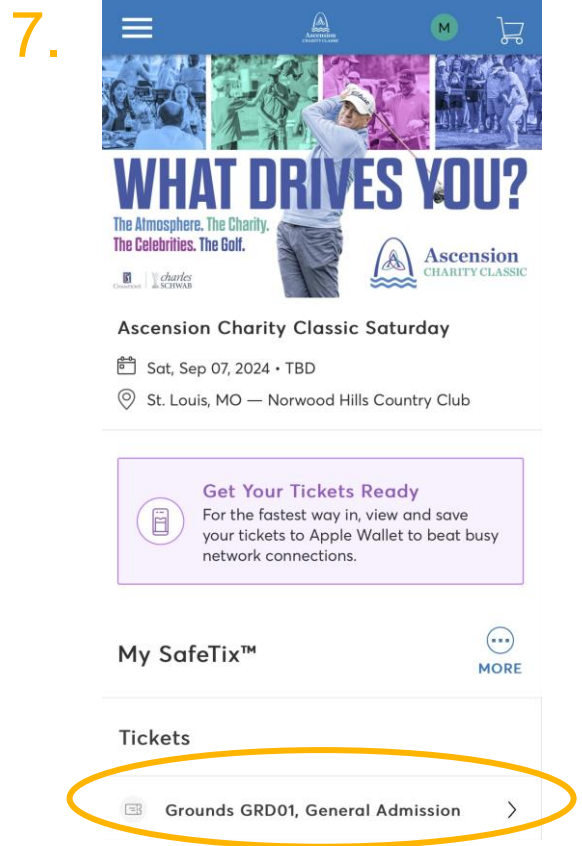
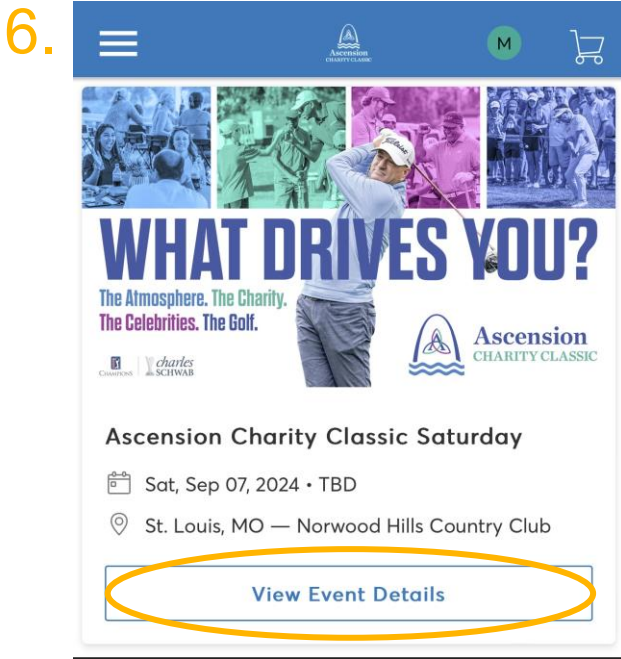
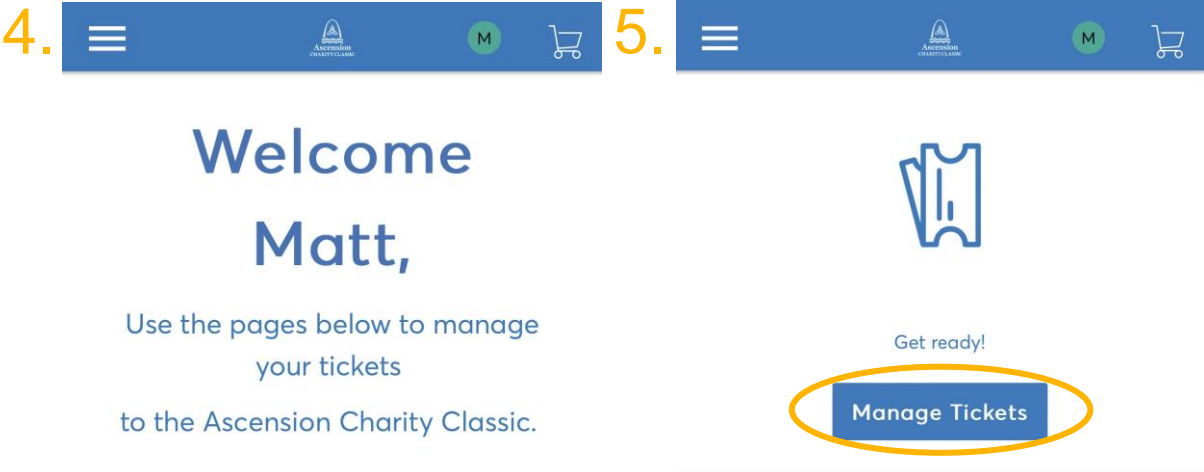
By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in our [Privacy Policy](#).

[Sign In](#)

New to Ticketmaster? [Sign Up](#)

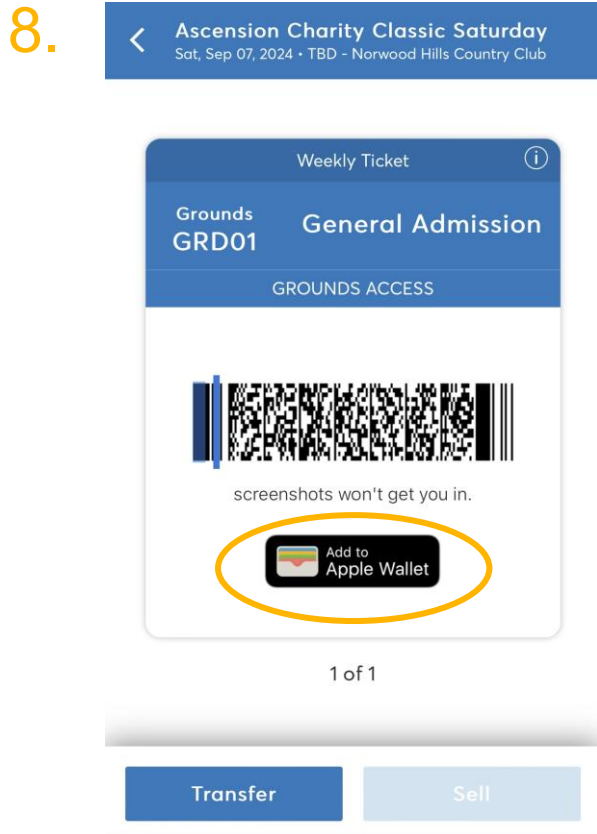
Download Mobile Tickets

- 4. The welcome screen will greet you.
- 5. Scroll down until you see the **“Manage Tickets”** button. Click, **“Manage Tickets”**.
- 6. Your events will be displayed on your screen. Select the event or tournament day you wish to attend.
- 7. Your available tickets will be listed. Select the ticket you wish to download to your phone.

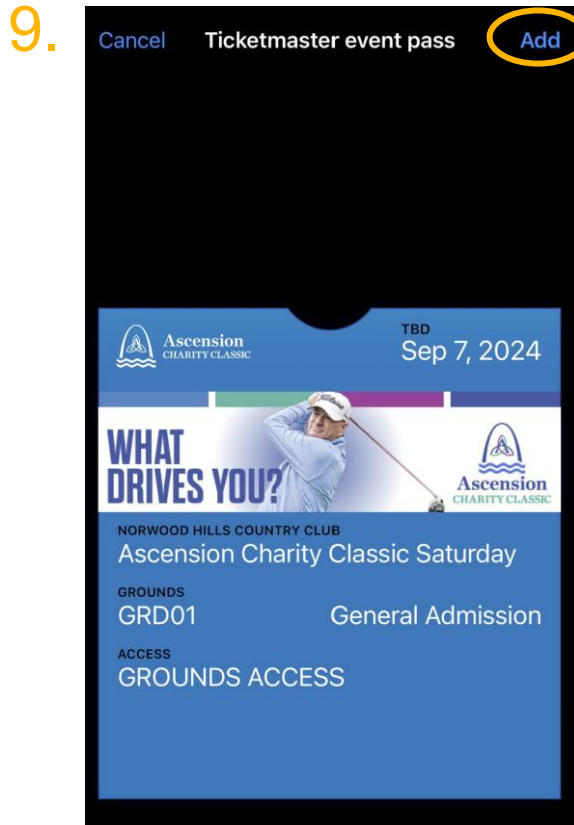


Download Mobile Tickets

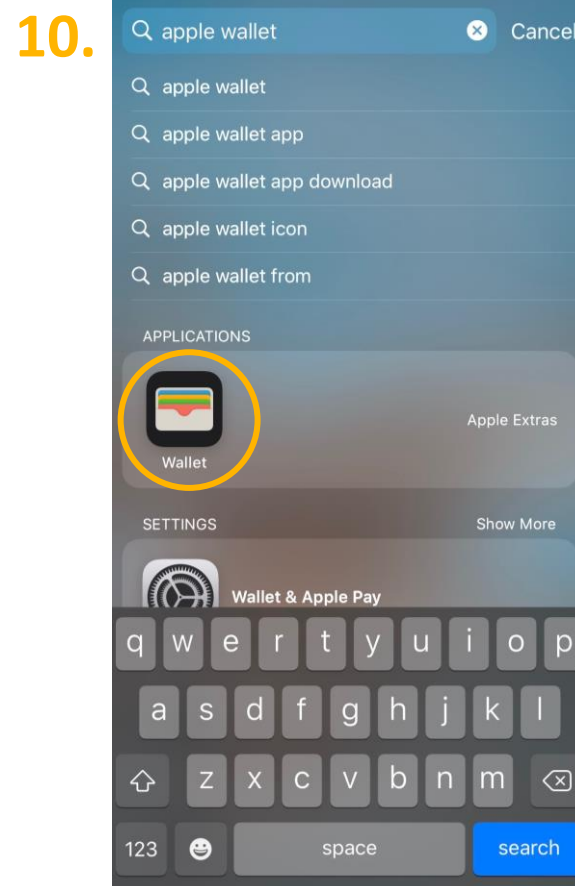
8. Once your ticket barcode displays, select ***“Add to Apple Wallet”*** or ***“Add to Google Wallet”*** to download to your phone.



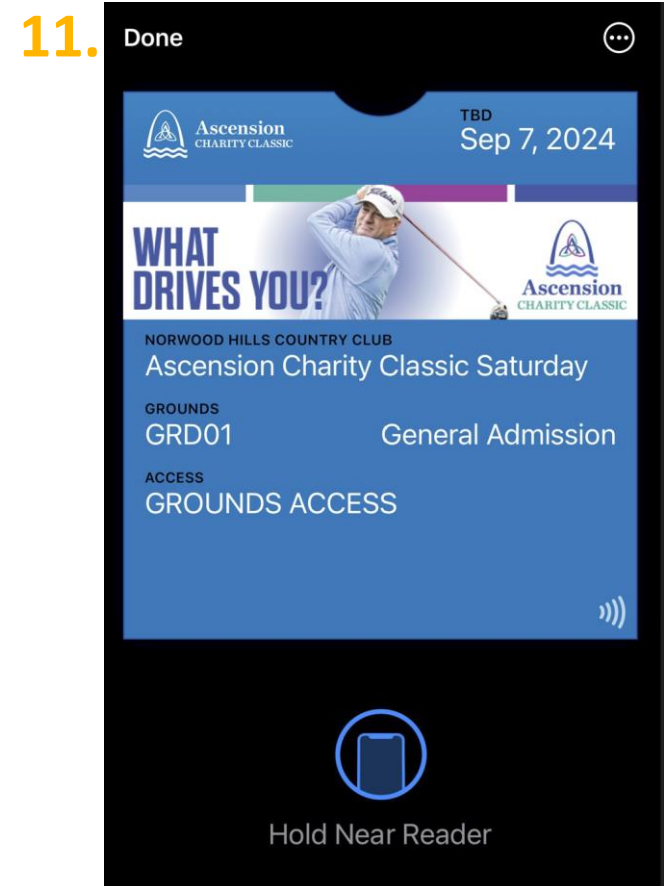
9. Click ***“Add”*** in the top right corner.



10. Go to the ***“Apple Wallet”*** or ***“Google Wallet”*** App on your phone.



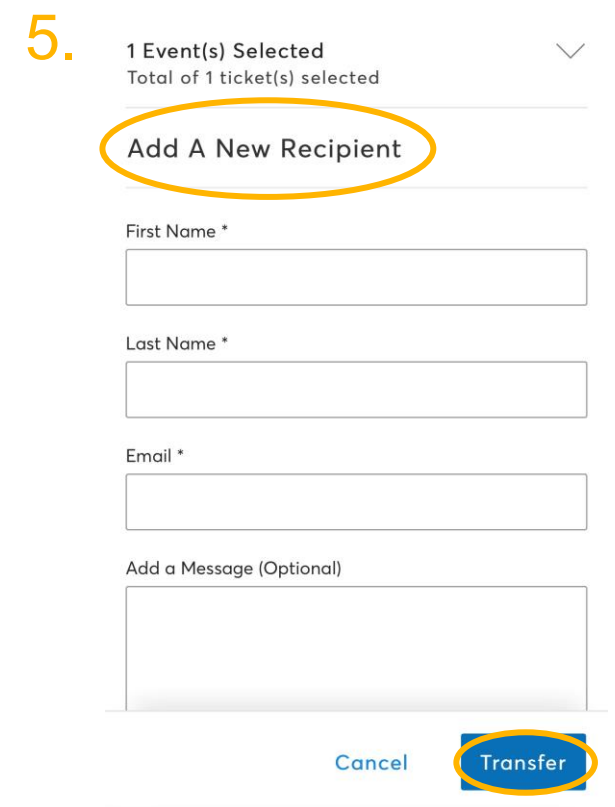
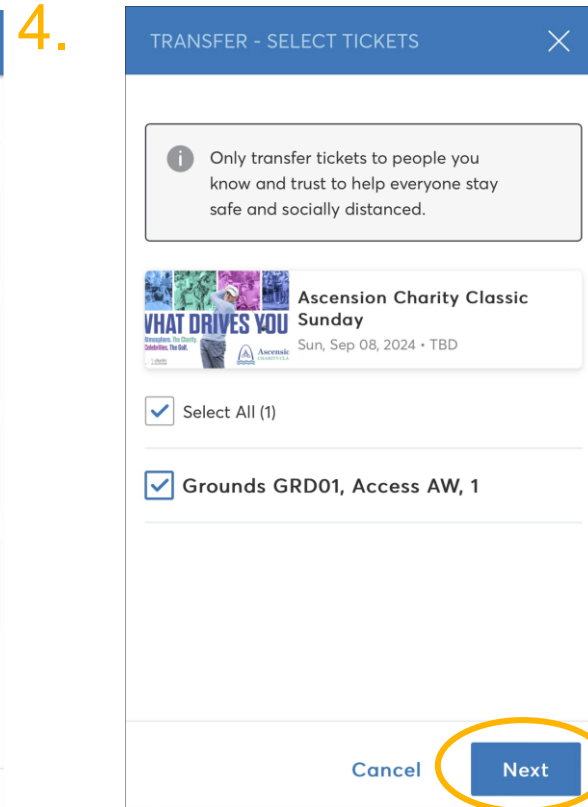
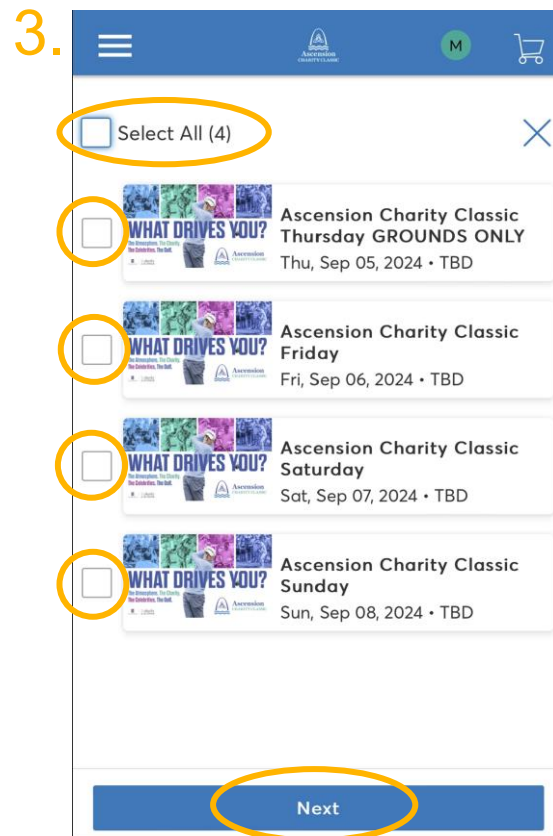
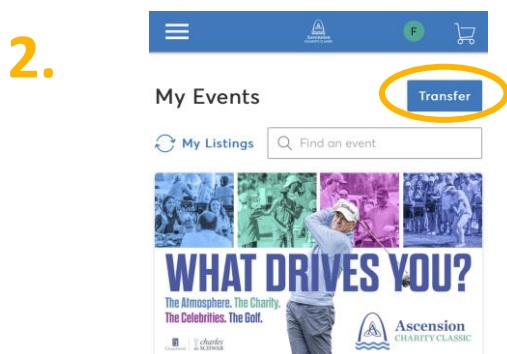
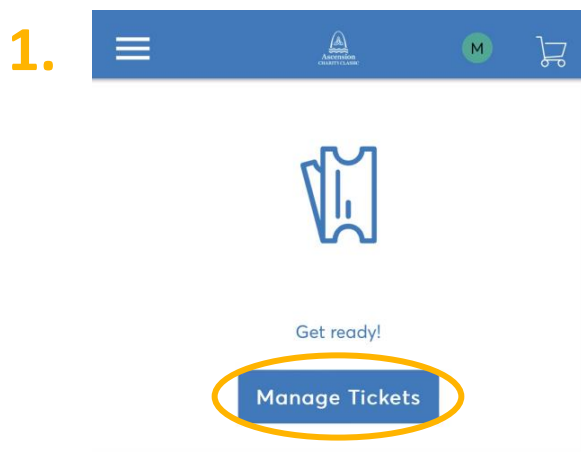
11. Your Ascension Charity Classic Ticket will be in your mobile wallet. This is what you will show/scan at the tournament entrance.



Transferring Mobile Tickets

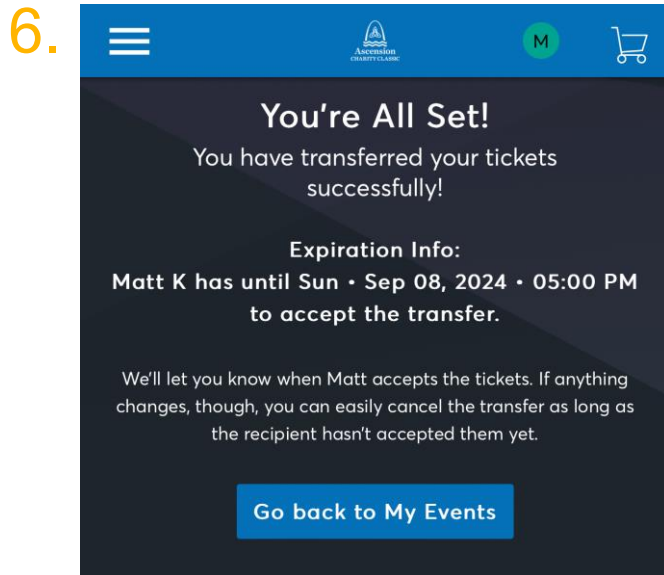
Please note, if you need to transfer a combination of weekly and single day tickets, be sure to transfer your weekly tickets first. It will be easier to transfer your weekly tickets first and use the remaining tickets to send single days to your attendees.

1. Scroll down until you see the **“Manage Tickets”** button. Click, **“Manage Tickets”**.
2. Click **“Transfer”**.
3. “Select all” to transfer tickets for all days or select individual days if you intend to transfer just one day. Click **“Next”**.
Note: if asked whether you would like to transfer the same seats for all selected events, select “Yes”.
4. Select the ticket(s) you would like to transfer and Click **“Next”**.
5. Select **“Add A New Recipient”** and add contact details for your recipient. Click **“Transfer”** when you are ready to send the ticket(s).



Transferring Mobile Tickets

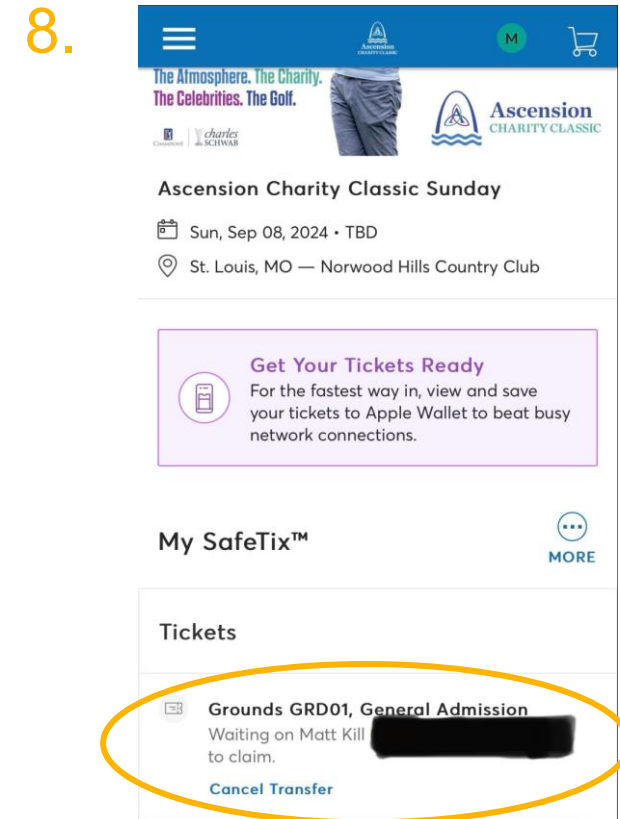
6. Your confirmation will appear with some information about your transfer.



7. You will receive a confirmation email that your transfer is on the way.



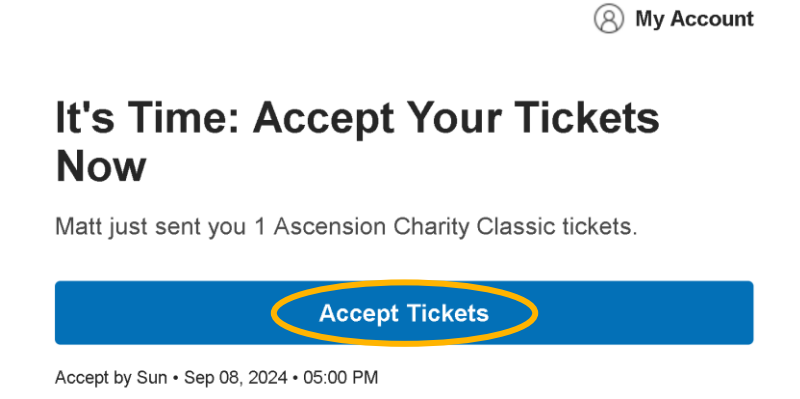
8. You should now be able to see which tickets within each event have been transferred to your guests



Accepting Mobile Tickets

1. If someone transfers tickets to you, you will receive an email that looks like this. Click **“Accept Tickets”**.

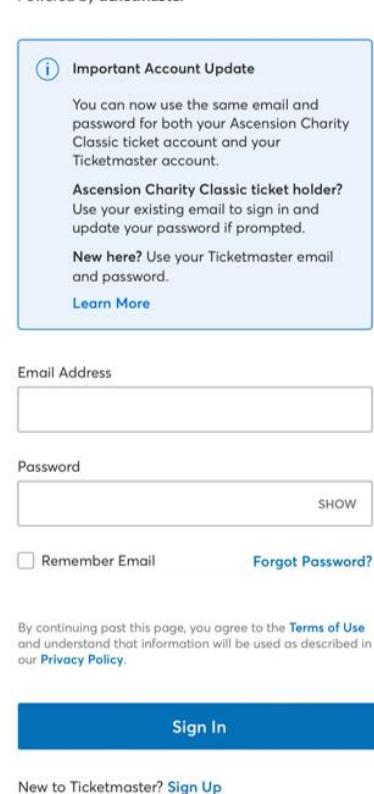
1.



The screenshot shows an email interface. At the top right, there is a 'My Account' link with a person icon. The main heading is 'It's Time: Accept Your Tickets Now'. Below this, it says 'Matt just sent you 1 Ascension Charity Classic tickets.' A large blue button with the text 'Accept Tickets' is highlighted with a yellow oval. At the bottom left, it says 'Accept by Sun • Sep 08, 2024 • 05:00 PM'.

2. Log into your Account. *If you don't have an account, refer to page 1 for instructions on how to create one.*

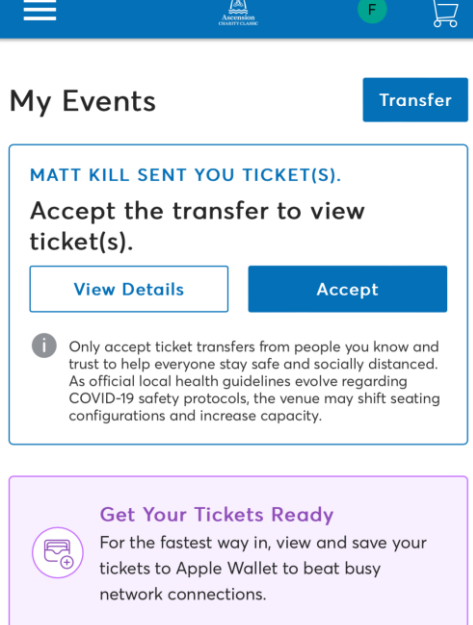
2.



The screenshot shows a sign-in page for 'Ascension Charity Classic', powered by Ticketmaster. It features an 'Important Account Update' box with instructions on using a shared email and password. Below this are input fields for 'Email Address' and 'Password' (with a 'SHOW' toggle). There are checkboxes for 'Remember Email' and a link for 'Forgot Password?'. A blue 'Sign In' button is at the bottom, with a 'Sign Up' link for new users.

3. Once logged into your account, your ticket(s) will immediately be displayed.

3.



The screenshot shows the 'My Events' page. At the top right, there is a 'Transfer' button. The main section is titled 'MATT KILL SENT YOU TICKET(S). Accept the transfer to view ticket(s)'. It contains two buttons: 'View Details' and 'Accept'. Below this is an information icon with a note: 'Only accept ticket transfers from people you know and trust to help everyone stay safe and socially distanced. As official local health guidelines evolve regarding COVID-19 safety protocols, the venue may shift seating configurations and increase capacity.' At the bottom, there is a purple box titled 'Get Your Tickets Ready' with an icon of a ticket and a plus sign, and text: 'For the fastest way in, view and save your tickets to Apple Wallet to beat busy network connections.'